

**Significant Changes for the GSA Multiple Award Schedule (MAS) Solicitation**

*DISCLAIMER: GSA FAS is posting this notification of a planned solicitation refresh or mass modification as a courtesy to industry. All comments on the attached DRAFT document must be submitted in the “Comments” section below within ten (10) business days of this posting. Comments provided elsewhere or after 10 business days will not be considered. GSA FAS will consider all relevant comments and make changes to the DRAFT as appropriate, but will not issue a formal response to industry comments or related inquiries. Interested parties should thoroughly review the final version of the solicitation refresh or mass modification for changes made to this DRAFT.*

GSA anticipates that Refresh 31 will occur in February 2026

**Summary of Planned Changes** Below is a high-level description of significant changes to be included in the upcoming MAS refresh and mass modification. Be sure to review the final solicitation refresh and mass modification for full details.

**A: Changes to Overall MAS Solicitation:**

- 1. FAS will incorporate new language into the ‘General Information’ section of each Category Attachment to support compliance with federal requirements for AI systems or services, consistent with Executive Order 13960, Promoting the Use of Trustworthy Artificial Intelligence in the Federal Government, Executive Order 14319, Preventing Woke AI in the Federal Government and OMB guidance (including M-26-04, M-25-22, and M-25-21).
- 2. Implement various revisions to SCP-FSS-001 Instructions Applicable to All Offerors
  - a. GSA will revise SCP-FSS-001 to streamline requirements, and to reflect mandatory transactional data reporting (TDR) for all MAS SINs, as well as updated pricing requirements.
- 3. Transactional Data Reporting (TDR) Pilot Expansion
  - a. Beginning with Refresh 31, TDR will be mandatory for all SINs under the Multiple Award Schedule (MAS) Solicitation - see the list below in Table 1.
  - b. All non-TDR and CSP-1 references will be removed from the Solicitation.

**Table 1**

Category	Remaining Services SINs Recommended for Expansion (*Previously Non-TDR eligible, 112)
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<b>Facilities</b>	334512, 561210SB, 238160, 532490P
<b>Furniture &amp; Furnishings</b>	541614CF, 713940, 812990
<b>Human Capital</b>	561611, 541214HR, 524292, 54161, 541611W, 541612EPM 541612ER, 541612HC, 541612LOB, 541612LR, 561EEO 56131, 611430TD, 624SS
<b>Information Technology</b>	54151ECOM, 518210FM, 532420L, 811212, 54151HACS, 54151HEAL, 54151S, 541370GEO, 561422, 611420, 517312
<b>Miscellaneous</b>	ANCILLARY, ANCRA, NEW, 238910, OLM
<b>Office Management</b>	518210DC, 541611LIT, 561439, 561990, 811212R, 811212SA 511120, 561410, 541611O, 541614OR, 561110, 561320, 532420LC, 541611MPS, 493110RM, 518210ERM
<b>Professional Services</b>	541611, 561450, 541620, 562112, 562910REM, 562910RMI, 522310, 531210, 541211, 541214, 541219, 561440, 541990IPS, 541990RISK, 541930, 611630, 541110, 541614, 541614SVC, 512110, 541430, 541511, 541613, 541810, 541810ODC, 541820, 541910, 561920, 541370GIS, 333318TDTM, 611TRAINAW, 611430, 611512, 611710
<b>Scientific Management &amp; Solutions</b>	532490L, 532490ESA, 611430TTS
<b>Security and Protection</b>	561621H, 541330L, 541330SEC, 541990L, 561612, 611430ST
<b>Transportation &amp; Logistics Services</b>	336611, 488190, 532112, 532120, 492110, 492210, 481211B, 481211O, 485, 532111
<b>Travel</b>	531, 541511T, 531110, 561599L, 561510, 561599

c. Overview of Transition to TDR

**Non-Transactional Data Reporting (TDR) Offers:**

- i. GSA recommends that you withdraw your non-TDR offer(s) and resubmit under the TDR requirements. If your offer is not withdrawn, it will be rejected by GSA.

**Existing MAS contractors:**

- ii. A Mass Modification to “Participate in TDR” will be issued to all MAS contractors who have not yet transitioned.

**NOTE:** The mass modification is to be accepted by the subject contractor **no later than 90 days after the modification has been issued.**

- iii. The Mass Modification initiation date will align with the beginning of the next sales reporting quarter. For example:

- Mod Initiated: 02/2026
- TDR Begin Date: 04/01/2026
- TDR Report Date: 04/01/2026
- iv. You are required to capture transactional data beginning on the effective date of the Participate in TDR modification (e.g., October 1, January 1, April 1, or July 1) - see example above.
- v. Price Reductions Clause liability ends effective on the 1st day of the next sales reporting quarter following the execution of the Participate in TDR mod.

Additional details regarding this transition will be provided to our vendor partners via online events. Please monitor Interact for updates and consult the Transactional Data Reporting (TDR) [page](#) on [GSA.gov](https://www.gsa.gov).

**Note:** All MAS Offerors/contractors should leave the required MFC columns blank in the FCP Products/Services Plus File(s) and in the Modification Products/Services Price Proposal Templates for non-FCP contracts.

4. The Startup Springboard Program will be limited to offerors that also qualify under FAST Lane
  - a. FAST Lane eligibility is limited to Multiple Award Schedule (MAS) offers and modifications under the Information Technology Category (ITC). To participate, offerors/contractors must:
    - i. Be assigned to an ITC contracting officer.
    - ii. Submit only ITC Special Item Numbers (with the exception of the ancillary SIN).
    - iii. Be tied to an eligible federal IT initiative.
    - iv. Provide a written request from a customer agency.
    - v. Meet strict response timelines for offer and modification reviews.

Limiting Startup Springboard to FAST Lane participants means only newer firms proposing ITC offerings that are agency-sponsored and meet FAST Lane criteria could use the Startup Springboard pathway.

**Note:** The Startup Springboard [gsa.gov](https://www.gsa.gov) page will be updated to delineate the eligibility requirements pertaining to FAST Lane.

5. GSA will update 'Firearms & Ammunition' language in each Large Category attachment explicitly excluding foreign replica weapons and inert ordnance from the scope of the MAS Program.
6. Incorporate clause and provision updates to include:
  - a. TDR related updates
  - b. Various clause/provision updates to align with the RFO

- c. Updates as necessary, through Federal Acquisition Circular (FAC) 2025-06

Please see attached Refresh 31 Clause/Provision Changes attachment for details.

**B: Changes to Specific Large Category, Subcategory or SIN:**

- 1. Office Management (A)
  - a. Office Supplies Subcategory (A09):
    - i. Office Supplies Subcategory (A09): SINs 339940 - Office Products, 339940OS4 OS4 Office Products and Supplies & 339940SVC Office Supply Support Services
      - 1. Add clarification to SIN instructions regarding FOB note to:
        - a. This SIN is FOB Destination. Exception: FAR 52.247-32 - FOB ORIGIN, FREIGHT PREPAID is only applicable under these SINs for individual items that are 70lbs or more. For the clause to be applicable, an individual item (based upon unit of issue) must be 70 lbs. or more.
    - ii. Revise subcategory instructions and SINs 339940OS4 and 339940 descriptions: All references to the “entire catalog” and/or the 80/20 rule will be removed as well as any references to furniture, restroom products, or IT being authorized for award under Subcategory A09 SINs:
      - Subcategory instructions revisions, see Line in Line Out (LILO) - Proposed Changes below: (Deletion indicated by ~~strikethrough~~, additions in red):

.....

~~Offerors have the option of submitting their entire full commercial catalog which includes a variety of office supplies/products and a small amount of office furniture. The ratio should be 80% Office Supplies/Products and 20% other, such as office furniture, IT products/accessories, etc. Incidental transactional items such as restroom products, IT accessories, and small furniture items may be included in orders from customers only for convenience but will be a minimal portion of offeror catalog.~~

The below are examples of products that DO NOT fall within the scope of Office Products:

- Restroom products
  - Cleaning supplies
  - Information Technology or Computer Peripherals (these would fall under IT Category Attachment: e.g.,: anything that plugs into and/or connects with a computer, electronic pieces of equipment, barcode scanners, USB devices)
  - Office Furnishings/furniture
- SIN description revision for SIN 339940OS4, see Line in Line Out (LILO) - Proposed Changes below: (Deletion indicated by ~~striketrough~~, additions in red):

~~Offerors may offer their entire commercial catalog, or may offer a select, limited line of office products.~~ Office products include, but are not limited to items such as: pens, pencils, markers, xerographic paper, printer paper, fax paper, ~~3D printing filaments and resins~~, binders, tape, envelopes, shredders, helical-scan, longitudinally oriented video tapes, video cassettes, reel to reel audio tapes, blank endless loop audio cartridge tapes, magnetic tape audio recording cassette, computer tape, reel, cartridge, cassette, diskettes, disk packs, disk cartridges, CDs, diskettes, DVDs, anti-glare/anti-radiation screens (VDT), ergonomic workstations products other than furniture, ~~cleaning equipment and supplies (head cleaners, disk drive cleaners, monitor cleaners, toner wipes, mini vacuums, etc.), optical disks, CD-ROMS, DVD-ROMS, flash drives, external hard drives, physical storage, security, protective and related ADP supplies, and toner cartridges.~~ Toner cartridge offerors must provide arrangements for empty toner cartridges to be returned from customers. This may include prepaid shipping labels in the products packaging and/or rebates.

NOTE: Toner cartridges are the ONLY remanufactured item(s) allowable under this SIN.

- SIN instruction revision for SIN 339940OS4: Update site reference in bullet 8:

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OS4 Agency Commitment Letters and OS4 Commitment Comments can be found on the Acquisition Gateway. FSSI OS4 commitment letters lay out an agency's specific level of commitment to FSSI OS4 and help support government

efforts to support the FSSI OS4 initiative. OS4 Mandatory Use/Policy Letters by Agency link is provided below:

[OS4: FSSI Office Supplies \(Best in Class\)](#)

- SIN description revision for SIN 339940OS4, see Line in Line Out (LILO) - Proposed Changes below: (Deletion indicated by ~~striketrough~~, additions in **red**):

~~Includes all office products, such as pens, paper, binders, external hard drives, toner cartridges, etc.~~

Office products include, but are not limited to items such as: pens, pencils, markers, xerographic paper, printer paper, fax paper, binders, tape, envelopes, shredders, helical-scan, disk packs, disk cartridges, CDs, diskettes, DVDs, anti-glare/anti-radiation screens (VDT), ergonomic workstations products other than furniture, security, protective and related ADP supplies, and toner cartridges. Toner cartridge offerors must provide arrangements for empty toner cartridges to be returned from customers. This may include prepaid shipping labels in the products packaging and/or rebates.

NOTE: Toner cartridges are the ONLY remanufactured item(s) allowable under this SIN.

- The below required documents will also be revised:
  - Letter of Compliance 339940
  - Letter of Compliance 339940OS4
  - Rules for OS4 Offer and Modification Submissions
  - GSA Business Rules and Agreement For MAS Enhanced OS4 SINs

**Note 1:** Existing contractors who have been awarded SINs 339940OS4 and 339940 will receive communications regarding these changes and will be required to complete an updated Letter of Compliance, as well as the Business Rules attachment for SIN 339940OS4.

**Note 2:** Contractors holding SINs 339940OS4 and 339940 who are awarded IT products, furniture, or other items determined to be outside the scope of SINs 339940OS4 and 339940 will be required

to submit modification requests to remove those items.

b. Printing and Photographic Equipment (A10):

- i. Revise SIN 333249 instructions, see Line in Line Out (LILO) - Proposed Changes below: (Deletion indicated by ~~strikethrough~~, additions in **red**):

NOTE: Includes additive manufacturing (AM) products and services providing components of a total solution. All 3D printing machines capable of producing functional objects/parts from commercially available AM processes to include polymers, metals, carbon fiber and etc. that range from desktop to production level machines are included. All required commercially available AM consumable materials (**e.g., 3D printing filaments and resins**) are included. All AM service providers, integrators and professional labor categories offering a customer defined requirements solution (i.e., Prototyping, Part/Object Production, Research & Development, Simulation, Analysis, Performance/Testing, Qualification/Certification, Supply Chain Assessment, Life Cycle Management, Training, Repair) are within the scope of this SIN. All equipment and services to perform 3D scanning (metrology) practices involving contact and non-contact operations are included. All manufacturing processes, equipment and services for AM and subtractive to include digital manufacturing, innovation and expeditionary manufacturing solutions for both mobile and stationary units are included. All post process machining/ancillary equipment and accessories required for part/object/solid model manufacturing are included. Software components such as computer aided design (CAD), product data manager (PDM), simulation, finite element analysis (FEA) and visualization solutions are included. All ancillary technology, equipment, materials, accessories and processes related to the function, production, training and sustainment efforts are within the scope. All aforementioned products and services can be offered individually or as part of the greater AM total solution.

2. Human Capital (D)

a. Human Resources Subcategory (D03):

- i. Add SIN instructions for SIN 524292 Separation and Retirement
  1. Include HCBRM subfunction titles for consistency
- ii. Revise SIN description/instructions for SIN 54161 Agency Human

Capital Evaluation, SIN 541612 EPM Employee Performance Management, SIN 541612ER Employee Relations, SIN 541612HC Agency Human Capital Strategy, Policy and Operations, SIN 56131 Talent Acquisition, SIN 611430TD Talent Development

1. Update functions and subfunctions to align with OPM's HCBRM 4.0

### 3. Miscellaneous (G)

#### a. Complementary SINS Subcategory (G06):

- i. GSA will revise the OLM (Order-Level Materials) SIN instructions to eliminate the subcategory limitation, thereby permitting its use as any other SIN under the Multiple Award Schedule (MAS).

**NOTE:** The RFO has changed the flexibility for including “open market items” within MAS. The broad discretion that previously allowed open market items has been replaced with a more structured, OLM-SIN–based approach. Items that were once accepted as general “open market” additions must now meet the specific OLM requirements outlined in GSAR 538.71 (GSA Class Deviation RFO-2025-GSAR 538) and GSAR 538.72.

Given these changes, it is strongly recommended that you add the OLM SIN.

- A Mass Modification will continue to be issued to new awardees for acceptance of the OLM SIN.
- All current MAS contractors who do not yet have the OLM SIN on their contract will be offered a one-time Mass Modification to add the OLM SIN.

### 4. Professional Services (H)

#### a. Environmental Services Subcategory (H02):

- i. Revise SIN instructions for SIN 541211 Auditing Services

#### b. Training Subcategory (H10):

- i. Revise SIN description and instructions for SIN 611TRAINAW Defense Acquisition Workforce Improvement Act (DAWIA) and Federal Acquisition Certification in Contracting (FAC-C) Professional Development Training for Acquisition Workforce Personnel
- ii. Revise SIN description for SIN 611430 Professional and Management Development Training

### 5. Transportation and Logistics Services (K)



- a. Motor Vehicles (non-Combat) Subcategory (K02):
  - i. Revise SIN instructions for SIN 488190 Aircraft Components, Maintenance, Repair Services, Extended Warranties, And Maintenance Agreements to remove all references to Original Equipment Manufacturer (OEM), see Line in Line Out (LILO)-Proposed Changes below: (Deletion indicated by strikethrough):

~~In order to provide Product Support Options, the offeror must be an Original Equipment Manufacturer (OEM) or be OEM approved and certified. Offerors shall provide a copy of their current OEM certification with their offer. Additionally, Contractors shall maintain a current OEM certificate for the life of the contract. Copies of the current OEM Certification shall be provided to Government Agencies upon request.~~ Offers will be accepted for New Equipment with Product Support Options, Product Support Options only, or both. The offeror shall also comply with all applicable regulatory requirements, guidelines, and/or standards, governing the particular equipment as considered commercial practice and specified at the task order level. ~~As applicable, an offeror must submit and include in their pricelist a list of names, addresses, phone numbers, and facsimile numbers of authorized servicing dealers or authorized service centers responsible to provide equipment service. This information must be provided to enable orders to be placed locally.~~ Only those authorized service dealers/centers listed may render service, unless otherwise agreed upon ~~the list is subsequently modified by mutual agreement~~ between the contractor and the contracting officer.

- b. Package Delivery (K03): Revise the SIN-specific template for 492110 Package Delivery and Freight Trucking & 492210 Local Courier Delivery Services by removing the 'Instructions' tab from each PPT, as all applicable terms are already included in the MAS Solicitation.
- c. Transportation of Things (K05): Revise the SIN-specific template for SINs 485 Ground Transportation & 532111 Automotive equipment rental and leasing, Rental Supplemental Vehicle Program (RSVP) by removing the 'Instructions' tab from each PPT, as all applicable terms are already included in the MAS Solicitation.

## 6. Travel (L)

- a. Employee Relocation Subcategory (L01): Revise the SIN-specific template for SIN 531 Employee Relocation by removing the 'Instructions' tab from each PPT, as all applicable terms are already included in the MAS Solicitation.
- b. Lodging Subcategory (L02): Revise the SIN-specific template for SIN 531110 Long Term Lodging by removing the 'Instructions' tab from each PPT, as all applicable terms are already included in the MAS Solicitation.
- c. Travel Agency and Misc. Services Subcategory (L03):
  - i. Revise SIN-specific template for SIN 561510 Travel Agent Services Price Proposal Template located on the [Required templates for MAS offer](#) and the [Multiple Award Schedule](#) pages
    - 1. Added new CLINs starting at 220 for Dedicated Remote/Virtual TMC Support
    - 2. Updated ETSNext to [GO.gov](#)
    - 3. Minor edits to all 4 tabs
  - ii. Revise the SIN-specific template for SIN 531110 Long Term Lodging by removing the 'Instructions' tab from each PPT, as all applicable terms are already included in the MAS Solicitation
  - iii. Revise Statement of Work (SOW) for SIN 561510 Travel Agent Services located on the [Multiple Award Schedule](#) page
    - 1. Generalwhen
      - a. Changed all references to *ETSNext* to [GO.gov](#) (formerly *ETSNext*)
    - 2. Section 7 Deliverables
      - a. Deleted the following Deliverables
        - i. Annual Total Travel Report
        - ii. Agency CPP Travel Report
        - iii. These are replaced by the data provided in Section 26.4 GSA Data Transfer and Attachment 1 Data Elements - FedRAMP.xlsx
      - b. Updated Content for Standard Call Center Metrics to reference Service Level Agreements Pg. 34 and Key Performance Indicators Pg. 35
      - c. Added Agency Deliverable Table
        - i. Included Annual Account Management Plan
      - d. Updated name of GSA System Security and Privacy Plan template to include date of most recent revision to clarify current version

3. Section 8 Definitions
  - a. Minor edits to existing definitions
  - b. Added the following terms: Artificial Intelligence, Duty of Care
4. Section 10 Scope
  - a. Deleted duplicate Scope section and incorporated language into a starting paragraph for the **New Section 10 General Requirements**.
    - i. **All following Sections were renumbered appropriately.**
  - b. Section 10.22 Account Management Support in the General Requirements Section was updated to clarify the roles and responsibilities of the Account Manager role at the TMC.
5. Section 11 Commercial Security Standards
  - a. Updated 11.1.4 to add the following statement:
    - i. Certification of compliance includes both a Statement of Controls (SOC) 2 Type 2 Report and a PCI DSS 4.X (X representing the most current version of the Contractor's report.
6. Section 14 Service Level Agreements
  - a. Deleted Occupancy Rate
  - b. Added Section 14.5 Key Performance Indicators (KPIs) to include Chat related metrics
  - c. Convert 15.7 Chatbot Handoff and Fallback from an SLA to a KPI referenced in Table 5 Item 24
7. Section 17 ETSNext Requirements
  - a. Updated Name of *TMC Service Integration and Relationship Plan Guidance* to the *TMC Stakeholder Engagement Plan*
8. Section 21 Lodging
  - a. Updated and clarified requirements for supporting the FedRooms Program including a yearly test verifying access to the FedRooms rates with the FedRooms Contractor.
9. Section 26 Explanatory Codes
  - a. Updated codes to align with codes implemented in [GO.gov](https://www.go.gov) where applicable
  - b. Added new section for the newer City Pair Program Premium Economy Fares with similar reason codes

as the standard expectations for the use of the City Pair Program

- c. Updated codes for use for Rental Car to clarify language for the use of the “Least Expensive Compact Car”
  - i. Updated codes to align with codes in [GO.gov](#)
- d. Updated Codes for Hotel Bookings to remove outdated codes
  - i. Updated Codes to align with codes in [GO.gov](#)
  - ii. Added language to certain codes to ensure understanding of personal liability when a traveler exceeds to the Lodging Per Diem
- e. Updated List of Possible Sources of EC Data to clarify the term “TAVS” could be DTS, ETS, or GO.gov