MAS Office Hours August 21, 2025 - Q&A

Question	Answer
Please confirm GSA MAS Contractors with a TDR eligible SIN, who have not yet opted in to TDR, have until October 16, 2025 to sign Refresh 28 as the GSA Mass Mods system indicates.	We are asking that all contracts with a TDR mandatory SIN opt into TDR no later than 9/30/25. Contractors should submit their modification to Participate in TDR by 9/15 to ensure it is completed by 9/30.
WE received the email that we are now required to do TDR but we do not have cloud or product SINs. We only have services SINs like 541715. We did receive an email that we may have been sent the email in error but that SIN is included when I look it up. I'm confused. Are we required to do TDR now or not?	Thank you for your question. We acknowledge that some contractors with service SINs, including 541715, may have received the initial TDR notification that this was an error. However, it's also true that SIN 541715 is currently listed as a reportable SIN.
Is there a template available for the TDR submission?	The reporting template is available on the home page of the FAS SRP site: https://srp.fas.gsa.gov/.
Is it acceptable to report sales as a single line item for the total amount, with the cloud service described in the “deliverable” field?	No, if you are reporting sales for the Cloud SIN sales need to be reported at the transaction level.
assuming this presentation will be sent around after?	Yes, presentation, recording, and Q&A will be posted to interact
to clarify we are to report in TDR format during the grace period, even if we don't all data points?	Yes. The goal is to use this time to ensure all the data points are provided following the guidance depending on the category of product/service.
Is there a primer or getting started site that we can go through?	The GSA MAS TDR website is a great starting point. The reporting template is available on the home page of the FAS SRP site: https://srp.fas.gsa.gov/. The site also has an excellent User Guide that will walk you through the process of reporting under TDR.
are you able to please send this certificate to my email	There is no certificate for attendance.
We attended the Office Hours meeting last month, but could not locate the recording or slide deck with answers to questions after the meeting. Is it possible to send an email to all registrants with instructions after this meeting?	Recording, slides, and Q&A were posted to interact: https://buy.gsa.gov/interact/community/6/activity-feed/post/990c77c2-578c-4d50-8d1e-5629f5018e8b/Update_to_July_7_17_MAS_Office_Hours_GSA_Interact_Notice/
Can we get a copy of the slides today? I was late due to a client call and missed the first 12 minutes. Thanks!	Yes, presentation, recording, and Q&A will be posted to interact

Are we paying fees on our TDR report?	You will pay the IFF fee. The IFF payments are due quarterly but can be paid monthly when you report your sales. Reference 552.238-80
Is a separate invoice still required in addition to this reporting?	For highly configurable products if you report under Path A (by manufacturer or family of products) you must upload a BOM or invoice that shows a breakdown of what was included in each invoice/order. All Cloud SIN orders reported require an upload of an invoice/BOM.
Is there someplace in advantage or otherwise where a product is listed as highly configurable or not? In our instance we would have both but didn't know there was a distinction made by GSA	If the product is published in a GSA catalog where a customer can purchase it directly from Advantage it would not be considered highly configurable. Highly configurable products are typically listed on the Text File (if outside of FCP) and available via eLibrary or Services Plus File (SPF) in FCP and displayed as an excel attachment in eLibrary.
For highly configurable products. what are the expectations for manufacturer reporting product sales done through a dealer's package office contract through a teaming agreement? I understand manufacturer is still responsible for reporting and paying IFF on products. But, manufacturer would not have direct access to the invoice (as dealer would be responsible for billing and collecting).	The CTA members would need to work with each other. The CTA member who made the sale is responsible for reporting the sale regardless of who invoices the customer. Both members are acting as primes and as such the Government customer is the customer and who the sale is made to.
Is there a cover letter template available for the opt in TDR emod?	There is not a cover letter template. The External Mod guide has specific instructions. The Cover Letter needs to be signed and dated by an Authorized Negotiator (as identified in your contract). The cover letter should indicate that you are requesting to participate in TDR and must include the following statement: "I certify to the best of my knowledge that the information I provided is current, complete and accurate. All other terms and conditions remain the same."
Do you accept Refresh 28 separately from enrolling in TDR? So you would accept the Refresh 28 Mod, and then create a separate emod to enroll in TDR?	Yes, you would accept Refresh 28, and then submit a modification to Participate in TDR if your have at least one SIN that is a TDR SIN.
Hi Paula, I'm sorry but I'm still confused. Are we required to opt into TDR now or not?	Yes. We are asking that all contracts with a TDR applicable mandatory SIN opt into TDR no later than 9/30/25. Contractors should submit their modification to Participate in TDR by 9/15 to ensure it is completed by 9/30.

Understood, but we could technically sign after 9/30/25 and before the Mass Mod System identified deadline of 10/16/25, which would mean TDR requirements for our GSA MAS contract would begin in the next quarter (January 1, 2026)?	GSA's requirement is for all eligible contracts to be in TDR by October 1.
How can I confirm which SINs are assigned to my company under MAS, and if my NAICS 488510 requires TDR reporting?	You should review the contract and if you are not sure contact your Contracting Officer. To see if your SIN is applicable and mandatory at the GSA MAS TDR website: https://www.gsa.gov/buy-through-us/purchasing-programs/multiple-award-schedule/help-with-mas-contracts-to-sell-to-government/transactional-data-reporting#eligible_SINs.
Will GSA notify vendors between Nov 30 and March 31 if their submissions are not compliant and how to get them compliant before April 1?	GSA continues to improve validations and "soft flag" error messages. Our intent is for industry partners to receive as much compliance information during the grace period as possible.
I thought GSA was not allowing split reporting periods. So if we're to start TDR in November then October will be the old format and Nov & Dec are the new TDR format. This is different than what was previously communicated.	This is not the case. You cannot start TDR in November. The effective date of the Participate in TDR modification will be one of the following: January 1, April 1, July 1, or October 1. If the mod is effective October 1, 2025. You would start reporting for the month of October. The end of the reporting period is October 31, but you have 30 days to complete your FAS SRP submission. The submission of October's sales are due by November 30, 2025.
Is there an emod cover letter template for opting intoTDR?	There is not a cover letter template. The External Mod guide has specific instructions. The Cover Letter needs to be signed and dated by an Authorized Negotiator (as identified in your contract). The cover letter should indicate that you are requesting to participate in TDR and must include the following statement: "I certify to the best of my knowledge that the information I provided is current, complete and accurate. All other terms and conditions remain the same."
UCID - Uniform Contract ID	Unique Catalog Item ID
How do you submit maintenance services Firm Fixed contracts?	The Description of Deliverable field should be used to provide details about the maint svcs provided, including whether they are part of a warranty or ESA (include part # for ESA, if applicable). The details should be specific, similar to work described on an invoice. If any services provided

	are unit priced in the contract, this should be broken down to the highest level of granularity possible, matching the contract price list.
we have not rceived the e-mod to sign up for the TDR reporting. Is there a timeline that these are being sent out on?	You as the contractor are responsible for submitting the Participate in TDR modification via eOffer/eMod. Please go to . https://eoffer.gsa.gov/AMSupport/#book_page_page/modules%2Fbook%2Fdatabase.xml/eoffer_emod/emod-resources/modtypes/terms-and-conditions-modifications/participate-in-tdr-modtype. This guide will walk you through the process for submitting your Participate in TDR modification.
For contracts that are primarily labor based - what will the reporting requirements be? For the 'Deliverables Description' do we need to report what work we are going on the contract?	Training will be provided at future dates. For Labor Hour and T&M orders, the exact labor category name will need to be provided in the Description of Deliverable field. If the work is subject to SCA/SCLS, the WD number and Revision # will need to included as a prefix in this field (e.g., WD:2015-0000 Rev 01). If the work is fixed price instead of hourly, training will be provided for this scenario.
can you please send through the docunment's for this	Yes, presentation, recording, and Q&A will be posted to interact
For the Highly Configurable items, can we start with Path A and then, if needed, move to Path B?	Yes.
Is there training for service contractors only? This webinar is for products and cloud which isn't applicable to us. Our SIN numbers are 3152 and 33299	Yes. There will be training.
was out of town- two questions- w/refresh 29- are all new offers required to use the FCP templates vs. the old unless they involve a specific SIN? Can I get the slides from the refresh webinar? Tx.	All new offers will be required to use the FCP templates starting refresh 29. See the interact posting here. The slide deck will be posted to interact when available.
do you have to submit a BOM and an invoice or is the invoice sufficient?	It depends. If the invoice includes the breakdown of products/services, the invoice may be sufficient.
Can I get a copy of this brief?	Yes, presentation, recording, and Q&A will be posted to interact
what if we don't have configurable items. do we have to go TDR?	TDR participation is mandatory for all TDR eligible SINs. Please review the link here to see if one or more of your SINs is eligible for TDR: TDR Eligible SINs

Wouldn't the MAS Mod allow to partake to TDR? If it is included in the MAS Mod, should we initiate the TDR Mod as well?	Yes, you need to initiate the Participate in TDR Mod. Acceptance of the refresh does not automatically place the contractor under TDR.
For Cloud services, product/SKU level reporting will have millions of lines. It will definitely be over 100M (size limit). How do we handle various units of measure that are not available in your template? Will they be rejected? Will there be any size limit to API transfer? Will there be any testing capability/period for API transfer?	The unit of measure selections are free text and can be updated as needed, and should not be rejected. There is a grace period for at least 6 months where reported data can be submitted even with errors while new validation requirements are implemented. The API transfer ability can be tested for data transfer.
Will restricted MAS contracts that are only active to support active BPAs be required to participate in TDR?	If you have a TDR eligible SIN, your contract must be transitioned to TDR.
Where do you register for interact?	You can sign up here: https://buy.gsa.gov/interact/community/6/activity-feed (click join)
Just want to confirm we do not have to file TDR until we actually get a contract under the schedule	Reporting requirements begin once you are awarded a MAS Contract. Please reach out to the awarding CS/CO for assistance in determining whether your contract is TDR or non-TDR (traditional).
Can we get an example of the cover letter expected?	There is not a cover letter template. The External Mod guide has specific instructions. The Cover Letter needs to be signed and dated by an Authorized Negotiator (as identified in your contract). The cover letter should indicate that you are requesting to participate in TDR and must include the following statement: "I certify to the best of my knowledge that the information I provided is current, complete and accurate. All other terms and conditions remain the same."
Can you include BPA specific templates for BPAs that require SRP identification, like MRFS. On the SRP main page where the standard templates are.	BPA specific templates are a one-off and can be received from the supporting program or from the vendor support center (VSC) 877-495-4849 or vendor.support@gsa.gov
Will all GSA MAS contractors be required to move to TDR? My firm currently does not have any SINs that are TDR eligible.	All SINs will be transitioned to TDR. The expected timeline is the November refresh at this time where the remaining SINs will be transitioned to TDR. At that point all contractors will be required to submit their Participate in TDR modification and will be

	under TDR reporting requirements on the effective date of the modification.
When will the rest of the Services SINs be added to the TDR requirement? I wasn't sure where to find the rollout for Services SINs.	GSA plans to expand TDR to the remaining SINs in the first quarter of FY26.
Do we still have to submit the TDR mod in eMOD if we accepted Refresh 28?	Yes. You must submit a Participate in TDR modification.
For Path B why do you not require Fed Govt customer names?	Fed Govt is not a required field for any category; however, we encourage you to provide it if available.
sorry for the confusion. so TDR is now mandatory?	TDR is mandatory for any SINs that are TDR eligible. You can look up whether you have a TDR eligible SIN here. If you have one or more TDR eligible SINs, submit a Participate in TDR modification by no later than September 15, 2025. Your entire contract (all SINs awarded) would be under TDR reporting effective 10/1/2025 if the modification is approved prior to September 30, 2025.
Are there plans for changes to the public reports available?	It will take time for sufficient data to be received in the newly added SINs before public facing reports are available. Please continue to monitor interact for GSA to share additional public reporting use cases around TDR data.
Can you include a successful submission email when a file is accepted as submitted? Currently only upload failures trigger an email.	Successful submission emails are sent when a file is accepted as submitted.
What if under the highly configurable reporting we are only selling 1 item and not an entire system, do we just report the one line item?	You report the awarded base model manufacturer part number and manufacturer as awarded under your Price Proposal Template (PPT) or Services Plus File (SPF) if in FCP unless your item is published to a catalog and readily available for sale by searching GSA Advantage. If the item alone is awarded report that item like a typical non-configurable product. If the base model is available on the PPT or SPF and the customer just chose the base, follow the Path B instructions -the description field will include the UCID (if available), base model description in parentheses, and indicate only base model purchased. If any item(s) or options are published to GSA Advantage (e.g. using the FCP Product File), follow the non-configurable product instructions. Please reach out to TDRteam@gsa.gov if this did not

	answer your question.
What do Dealer with just SIN 33721P report?	If the dealer has a MAS contract and the products or services are awarded under their contract, they must follow the TDR reporting requirements depending on category.
Apologies, this is a off topic, but does GSA have any information regarding Best-in-Class contracts and if they are being reevaluated and redefined? Can you please send me the link for access	We do not have additional information at this time with the exception of what is published.
Do we have to upload supporting documents (e.g all invoices) for Cloud SIN TDR? For Cloud SIN, where do we enter service type (Iaas, Paas etc); didn't see it in the template.	If you are reporting sales for the Cloud SIN or reporting highly configurable products under Path A, an invoice, bill of materials, or other supporting documentation must be provided with each order reported. If there are multiple invoices for the same row, each invoice or supporting document is required. Currently the service type field has not yet been implemented. As a temporary solution you can add service type to the description field. Once implemented this field will be required for Cloud transactions to be filled out.
AWS (cloud SIN) has over 9M parts and 10s of thousands could be consumed by a single contract per month. Are all 10 thousand or so reported every month? Or would AWS be reported as a single IaaS line per contract?	Understood there is a large amount of transactions for cloud each month, but all cloud sales should be reported at the transaction level. Current and future analysis for Cloud TDR data requires sales reported at the transaction level.
Cloud SIN is shown as Service on TDR webpage, do we still need to provide "Product" part number?	For cloud LCAT there will not be a product number, but for the majority of cloud there are product numbers. If the item being reported is cloud service LCAT related then product number is not required. Ignore errors that show when submitting cloud related transactions, there is a grace period while the validation requirements are being updated in the SRP system.
Why are government customer names not required under Path B?	A Federal Government customer is not required for any reporting category. We do encourage you to enter the Federal entity if available.
Following up to the last person who asked a question -- if we only provided services, but have a service SIN that is TDR eligible, then we must comply, correct? But by when is the latest that we can wait to migrate to TDR without any	If you have any SINs that are TDR eligible, TDR participation is mandatory. Please submit your Participate in TDR mod by September 15, 2025. The effective date of TDR participation will be Oct 1, if the is approved by Sept 30. The standard remedies

penalty?	for non-compliance apply.
Hi can you please share the link to check if our SIN is in the TDR list	Here is the link
I'm trying to add a new SIN to my contract that is TDR required but the E-mod system is still making me to a CSP. When will the system be updated?	Please review the effective date of the Participate in TDR modification. If the mod is effective 10/1/2025, you are still under traditional (Non-TDR) requirements until 10/1/2025. If that is not the case, please reach out to your CO/CS.
What if under Path B you are not selling an entire system (microscopes) but only 1 line item. Reported the same way as an entire system?	You report the awarded base model manufacturer part number and manufacturer as awarded under your Price Proposal Template (PPT) or Services Plus File (SPF) if in FCP unless your item is published to a catalog and readily available for sale by searching GSA Advantage. If the item alone is awarded report that item like a typical non-configurable product. If the base model is available on the PPT or SPF and the customer just chose the base, follow the Path B instructions -the description field will include the UCID (if available), base model description in parentheses, and indicate only base model purchased. If any item(s) or options are published to GSA Advantage (e.g. using the FCP Product File), follow the non-configurable product instructions. Please reach out to TDRteam@gsa.gov if this did not answer your question.
Is Sept 17th an absolute deadline to opt into TDR?	We are requesting that you submit your Participate in TDR modification by September 15, 2025. The modification needs to be approved by September 30, 2025. The September 15, 2025, due date gives the time for the CS/CO to review and approve the modification.
Is there a GSA TDR reporting template that we are required to use or are we to create our own reporting spreadsheet	Please refer to the FAS SRP site which includes the template that must be used. There is also a form submission capability addressed on the site.

I don't think my prior question was answered. How do we know if our product is considered "highly configurable" or not?	If you can list the product (or product with options) on your GSA catalog and a customer can purchase without direct interaction with the contractor it is not considered highly configurable and you should follow the standard reporting requirements for non-configurable products which also includes products with options or accessories when offered on the product file in FCP and where the catalog of offerings is available for purchase on GSA Advantage. A highly configurable product is an item whose design or components are extensively customizable and requires the customer to interact with the vendor to meet their specific needs, often using something like a product configurator tool. The product cannot be sold via a GSA Advantage catalog due to the range of components and customization required which **requires direct interaction with the customer**. The base model number or a manufacturer or product line are typically offered on the terms and conditions file or Services Plus File excel attachment (if in FCP) posted to GSA eLibrary with a range of discounts.
Is it acceptable to report sales as a single line item for the total amount, with the cloud service described in the “deliverable” field?	No, if you are reporting sales for the Cloud SIN sales need to be reported at the transaction level.
Is a separate invoice still required in addition to this reporting?	If you are reporting sales for the Cloud SIN or reporting highly configurable products under Path A, an invoice, bill of materials, or other supporting documentation must be provided with each order reported. If there are multiple invoices for the same row, each invoice or supporting document is required.
This is still rather confusing. Our GSA contract and the TDR page states "You do not report TDR data, but must report total aggregate contract sales by SIN on a quarterly basis within 30 days after the end of each quarter." but now we do need to do TDR, whereas we did not before?	The language you have provided is specific to non-TDR contracts. Please reach out to your CS/CO or IOA. If your contract was non-TDR prior to refresh 27/28, in order to Participate in TDR you must submit a Participate in TDR Modification by 9/15/25. If approved by 9/30/25, the effective date of your TDR Participation will be 10/1/25. Sales reporting is on a line item basis and required to be submitted monthly under TDR. Your IFF payments can still be made quarterly. The TDR page includes a table showing TDR vs. non-TDR terms and conditions. The language you reference is the non-TDR column. Please reach out to tdrteam@gsa.gov for additional questions.

For cloud SIN, CSP part number (if product-based) what about if "service-based"? Cloud SIN is shown as Service, do we still need to provide "Product" part number?	For cloud LCAT there will not be a product number, but for the majority of cloud there are product numbers. If the item being reported is cloud service LCAT related then product number is not required. Ignore errors that show when submitting cloud related transactions, there is a grace period while the validation requirements are being updated in the SRP system.
We are FOB origin and occasionally a GSA customer tells us to include freight in the product cost. Do we report the product with or without freight?	If shipping is not awarded under your contract it is an open market item and should not be reported.
What if we don't sell parts, only service?	If you are participating in TDR, TDR reporting is required for both products and services. Please refer to the User Guide for instructions and attend future services sessions specific to TDR.
We received the email that we are now required to do TDR but we do not have cloud to product SINs. We only have services SINs like 541715. We did receive an email that we may have been sent the email in error but that ISN is included when I look it up. I'm confused. Are we required to do TDR now or not?	This is a TDR eligible SIN and TDR participation is mandatory. You did not receive the email in error. As such, you should submit the Participate in TDR modification by September 15, 2025, so that the modification can be approved prior to September 30, 2025.
How does this work when the work is primarily labor? What information do we need to provide?	Future sessions will be hosted on services.
When will all GSA MAS contractors be required to move to TDR? My firm currently does not have any SINs that are TDR eligible.	TDR is expected to expand to all remaining SINs in the first quarter of FY26.
What type of supporting documents?	A document that provides a breakdown of the products included in the reported sale such as an invoice or a Bill of Materials (BOM).
Just to confirm this is for all contractors who are non TDR currently? I ask because we just opted in and are awaiting our modification to be executed by the CO?	Please send an email to the TDR team (tdrteam@gsa.gov) and we will check where your mod is in the approval process.
Our first report is due for July, do we get the grace period as well?	The grace period is for new entrants beginning in October - however please stay in close communication with your contracting officer as well as the TDR team (tdrteam@gsa.gov) who will be happy to work with you on any reporting challenges you might encounter. For SINs that have been in the TDR program for some time, we have strong processes in place to help you with

	reporting
Where do we get a primer on all of this?	The GSA MAS TDR website is a great starting point. The reporting template is available on the home page of the FAS SRP site: https://srp.fas.gsa.gov/. The site also has an excellent User Guide that will walk you through the process of reporting under TDR.
So absolutely no government customer names?	You should include a Federal customer name if it is available. It is not yet a **required field but strongly recommended to provide.**
Should the public consider the data to be 'reliable' during the grace period or will the grace period data not be published?	Given the anticipated learning curve around data reporting during this time, GSA does not anticipate publishing any data received during this period externally with the exception of the demand data published for SINs previously under TDR.
Our SINs are now eligible for TDR. Do we have to officially opt in to TDR? How do we do this?	Yes. You must submit the Participate in TDR modification by September 15, 2025. Follow the instructions here,
When will SIN 54151S (professional services) be TDR eligible?	The expectation is that TDR will expand to all SINs in the first quarter of 2026.
Is there a cover letter template available to do the OPT IN eMod?	There is not a cover letter template. The External Mod guide has specific instructions. The Cover Letter needs to be signed and dated by an Authorized Negotiator (as identified in your contract). The cover letter should indicate that you are requesting to participate in TDR and must include the following statement: "I certify to the best of my knowledge that the information I provided is current, complete and accurate. All other terms and conditions remain the same."